

Quick guide

ReSound Vivia 61 RIE

My hearing aid information

Product: ReSound Vivia

Model: VI61-DRW

Serial number (**R**):

_____

Serial number (**L**):

_____

Battery size: 312

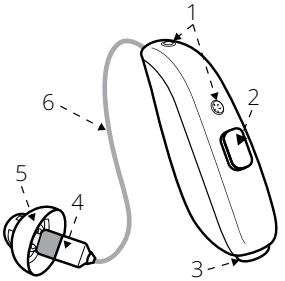
Programs:
(if set up by your hearing care professional)

PROGRAM	WHEN TO USE	BEEPS
1		1
2		2
3		3
4		4

Get to know your hearing aid

1. Microphone inlets
2. Push button
3. Battery compartment
4. Receiver with color marking
   Left = blue, Right = red
5. Dome*
6. Receiver wire

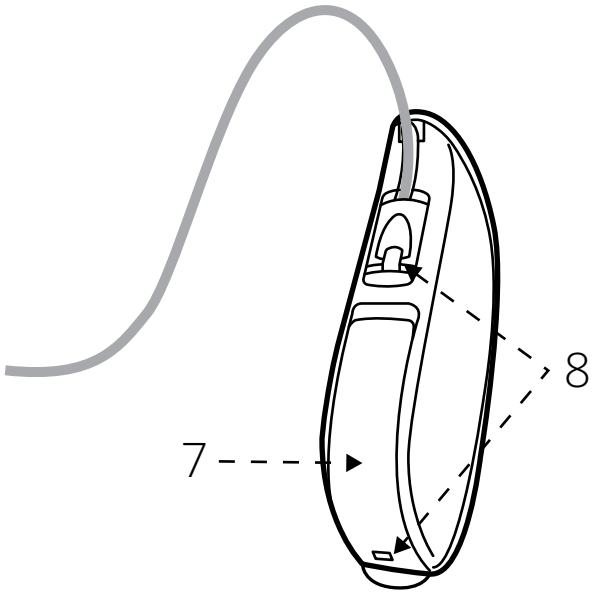
Front view



*Open dome is shown. Yours may look different.
**Inside the battery compartment.

7. Model and serial number**
8. Color marking
   Left = blue, Right = red

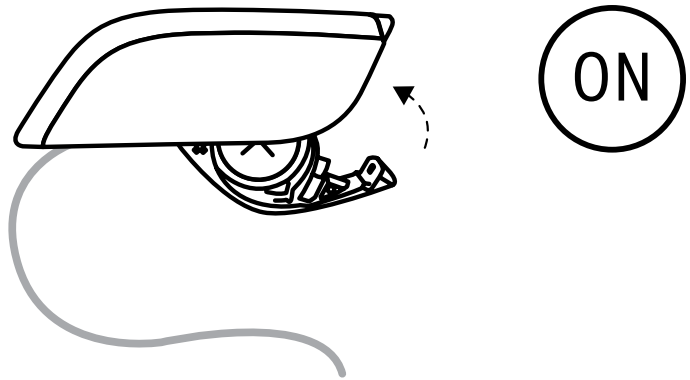
Rear view



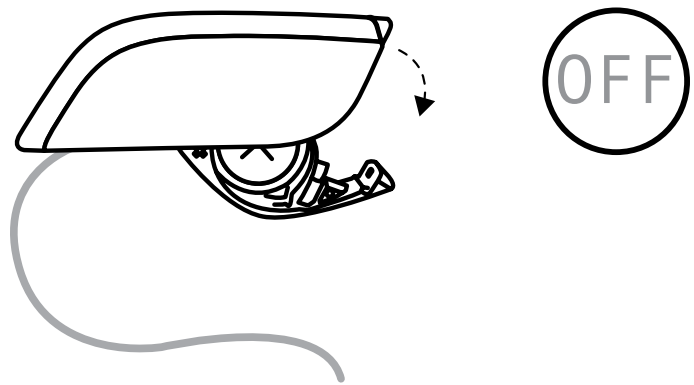
What you need to know

Getting started: On/Off function

ON: Insert battery & completely close battery door (3). Program 1 will be active.

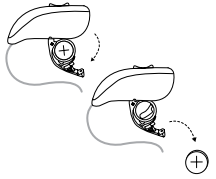


OFF: Open the battery door (3). Use fingertip to pull it all the way.

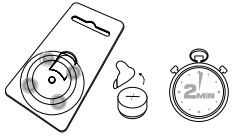


Inserting the battery into your hearing aid:

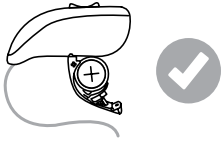
1. Open the battery door with your fingernail. Remove the old battery (if there is one).



2. Remove the packaging and protective foil from the new battery. Wait for two minutes while the battery activates.



3. Insert the new battery, with the plus (+) sign correctly positioned, into the battery compartment door. Do not insert it directly into the hearing aid.



4. Close the battery door.

Flight Mode:
Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard.

Activating Flight Mode:
1. Open and close the battery door on each hearing aid three times within 10 seconds.
2. A 10-second double tone will be heard form the hearing aids indicating they are now in Flight Mode.

It is important to wait an additional 15 seconds after you activate Flight Mode before opening and closing the battery door again for any reason, otherwise, wireless communication will be reactivated.

Turning off Flight Mode:
1. Open and close the battery door on each hearing aid once.
2. Wireless communication will be activated after 10 seconds.

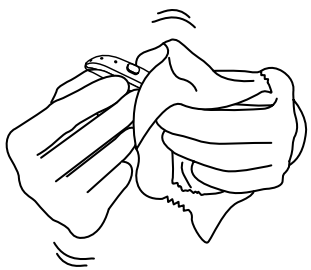
Regular care & maintenance

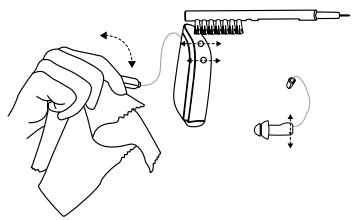
RECOMMENDED

Daily:

Clean your hearing aid to keep your hearing aids dry using a soft cloth or tissue.

Clean the receiver tubes and domes using soft cloth on the outside. Do not use water when you are cleaning the receiver tubes.





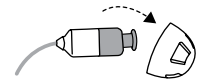
As needed:

Change domes, wax filters, and microphone filters.

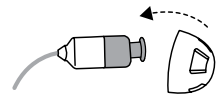
Changing domes

Standard domes:

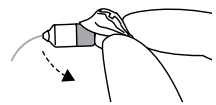
1. Remove the dome from the receiver and discard.



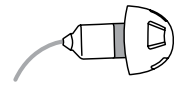
2. Push the new dome over the ribbed end of the receiver.



3. Carefully lift the lower part of the dome to verify it is secure with the collar completely covering the ribbed end of the receiver.

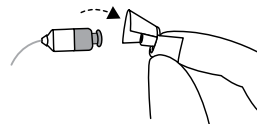


4. When placed correctly, the dome will appear slightly angled.

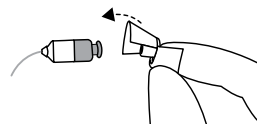


Tulip domes:

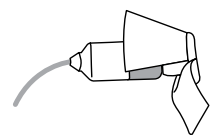
1. Remove the dome from the receiver and discard.



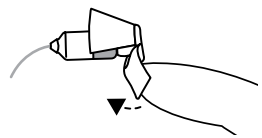
2. Pull the largest petal back. Press the tulip dome over the ribbed end of the receiver.



3. Verify the dome is secure with the collar completely covering the ribbed end of the receiver.



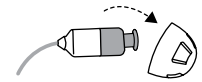
4. Push the larger petal toward the receiver.



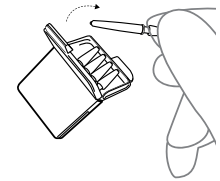
Changing wax filters

Removing the old filter:

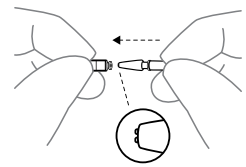
1. Remove the dome from the receiver.



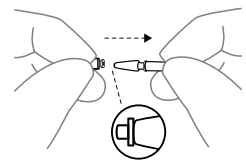
2. Take out one of the filter tools from the case.



3. Insert the removal tip into the used filter.

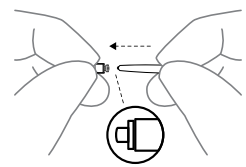


4. Pull the filter tool out straight. Do not pull at an angle.

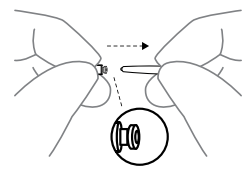


Inserting the new filter:

1. Insert the other end of the tool with the new filter into the sound outlet.



2. Pull the filter tool out and make sure new filter remains in place.

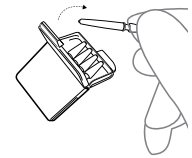


3. Reattach the dome. Use new dome if necessary.

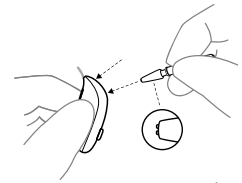
Changing microphone filters

Removing the old filter:

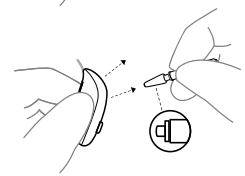
1. Open the filter case and take out one of the filter tools.



2. Insert the removal tip into the used filter.

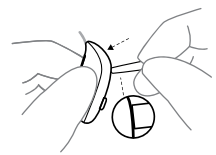


3. Pull the filter tool straight out. It is important to pull straight and not in an angle.

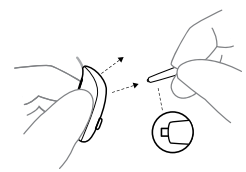


Inserting the new filter:

1. Insert the other end of the tool with the new filter into the microphone opening.



2. Pull the filter tool out and make sure new filter is flush with the back of the hearing aids.



Beep/tone indicators

BEEP/TONE	INDICATION	ACTION REQUIRED
Ding, ding, ding, dong	Low battery	Change battery
Ding (5 or 10)	Hearing aid is starting up	After dings cease, hearing aid isturned on
Ding-ding, ding-ding, etc.	Hearing aid is in flight mode	Use in flight mode if desired, or open-close battery door (3) to exit flight mode
Ripple tone	Hearing aid is in streaming mode	Use with wireless accessory or press multi-function button to exit streaming mode

If there are any other problems not mentioned in this guide, please contact ReSound or your hearing care professional.

Troubleshooting

SYMPTOM	CAUSE	POSSIBLE REMEDY
No sound	Battery door (3) not closed	Turn on by closing the battery door (3)
	Dead battery	Replace battery
	Battery door (3) will not close	Insert battery properly
	Blocked earmold or tube	Clean earmold or tube
	Blocked wax guard	Replace wax guard or consult your hearing care professional
Not loud enough	Blocked earmold or dome (5)	Clean earmold, replace dome (5), replace guard
	Change in hearing, volume too low	Consult your hearing care professional
	Excessive ear wax	Consult your hearing care professional
Excessive whistling/ feedback	Incorrect earmold placement	Re-insert earmold carefully
	Incorrect dome (5) placement	Re-insert dome (5)
	Excessive ear wax	Clean guard/consult your hearing care professional
	If none of the above	Consult your hearing care professional
Wireless does not work	Device may be in flight mode	Open and close the battery door (3) once. Wireless operation will reactivate ten seconds later.

For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:_____

_____

_____

_____

View ReSound hearing aid tutorial videos at youtube.com/resoundus.

Manufacturer according to FDA:

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