ReSound GN



Quick guide

ReSound Savi™
Non-Rechargeable ITC

GN Bringing People Closer

My hearing aid information

Product: ReSound Savi

Model: ITC (HS/FS optional)

Serial number (**R**):

_____

Serial number (**L**):

_____

Battery size: 312

Program button (A):

ACTION	RESULT
SHORT push	
LONG push	

Volume control (F optional):

ACTION	RESULT
Rotate forward (toward your face)	Volume increases
Rotate backward (away from your face)	Volume decreases

Programs:

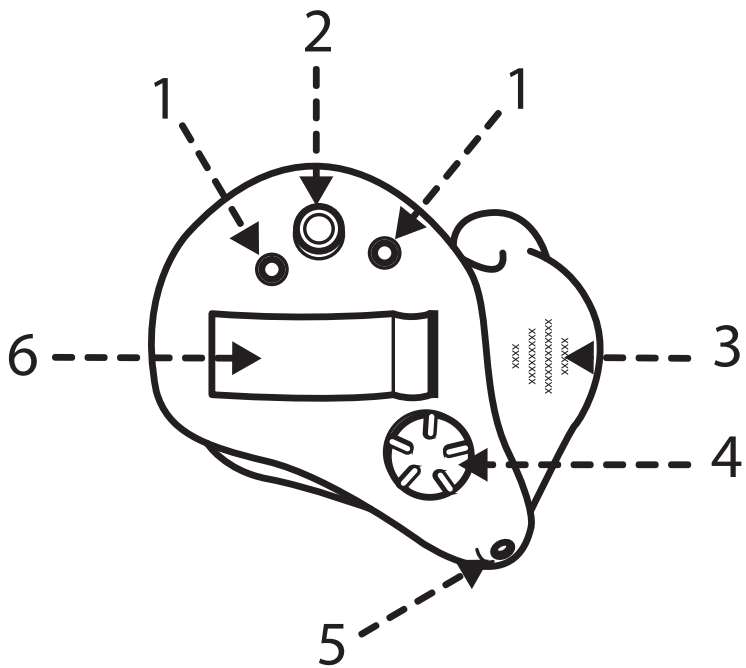
(if set up by your hearing care professional)

PROGRAM	WHEN TO USE	BEEPS
1		1
2		2
3		3
4		4

Get to know your hearing aid

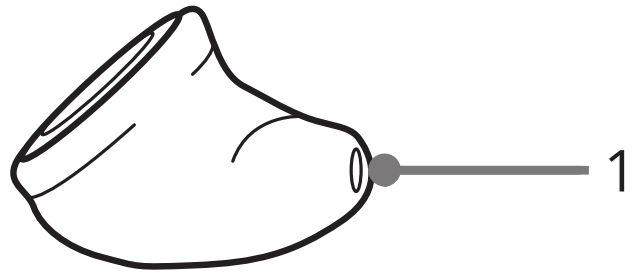
Front view

1. Microphone sound inlets
2. Push button (optional)
3. Model and serial number (color coded)
4. Volume control (optional)
5. Vent
6. Battery door



Side view

1. Wax filter (optional)



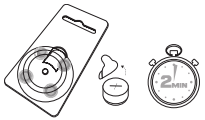
Hearing aid data (including serial number) and color marking for left or right hearing aid are printed on the side. If ordered with your hearing aid, a pull-out wire for easy removal has been fastened to the hearing aid.

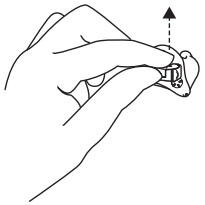
View ReSound hearing aid tutorial videos at youtube.com/resoundus.

Getting your hearing aid ready for use

Replacing the battery

1. Prepare the new battery. Remove the protective foil to activate the battery. Wait for 2 minutes before inserting the battery into the hearing aid.
2. Open the battery door completely by using your fingernail. Remove the used battery, if present.





3. Insert the new battery in the battery door with the + side facing upwards. Gently close the battery door.



When the hearing aid is not in use, open the battery door to turn it off. Open the battery door completely to allow moisture to evaporate and prolong the hearing aids' life span.

If the hearing aids are experiencing frequent loss of connection to wireless accessories, contact your hearing care professional for a list of low impedance batteries.

Battery warnings

WARNING:

- Battery leakage can cause chemical burns. If you get exposed to battery leakage material, rinse immediately with warm water. If you get chemical burns, redness or skin irritation from battery leakage, seek medical attention.
- Batteries may leak. If you are not going to use your hearing aids for a few days, you must remove the batteries.
- Never swallow batteries nor place them inside any part of the body, as the battery can cause serious injuries. If a hearing aid or battery has been swallowed or placed inside any part of the body, seek immediate medical attention.
- Batteries are harmful to the environment. Therefore, never try to burn them. Dispose of your used batteries according to your country's regulations or return them to a hearing care professional.

CAUTION:

Never try to charge hearing aids with zinc-air batteries as this can cause leakage or a small explosion.

NOTE:

- Always use zinc-air batteries with at least one year left before they expire.
- To save battery power, turn off your hearing aids when they are not in use.

Low battery alert

When the batteries are low on power, the volume in your hearing aids will reduce and a melody will play every 15 minutes until there is no more power - then your hearing aids will turn off.

NOTE: Keep spare batteries on hand.

Flight mode:

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard. If required by your airline, enable flight mode:

Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open-close, open-close, open-close). Your instruments will now be in flight mode.

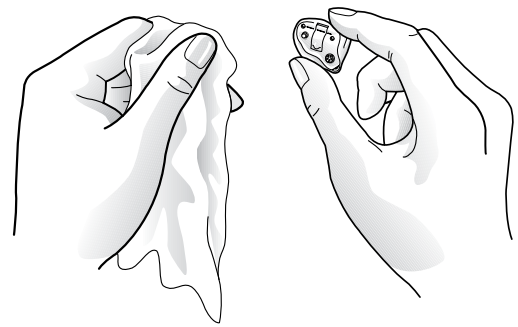
The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.

To re-enable wireless operation, open and close the battery door one time and wait thirty seconds before opening the battery door again to avoid accidentally entering flight mode again.

Regular care & maintenance

Daily: Clean your hearing aid.

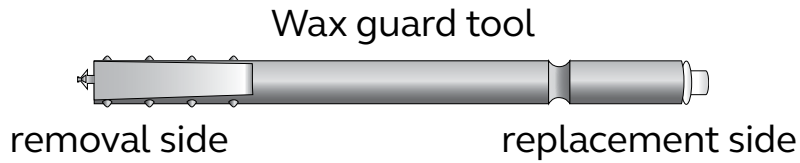
Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.



Monthly: Change the wax guard (C) or see your hearing care professional.

For changing the white wax guard, complete the following steps:

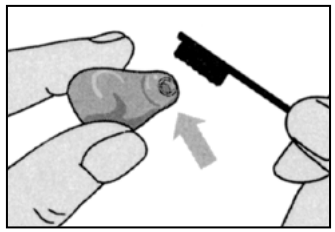
Removal: Insert the removal side of the wax guard tool into the used wax guard (C) so that the shaft of the tool is touching the rim of the wax guard. Slowly pull the wax guard straight out.



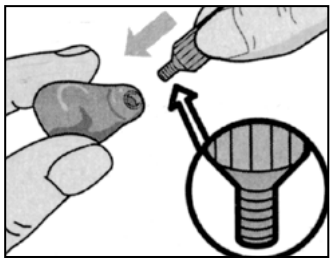
Insertion: To insert the new wax guard (C), gently press the replacement side of the wax guard tool straight into the hole of the sound outlet until the outer ring lies flush with the outside of the receiver. Pull the tool straight out. The new wax guard will remain in place.

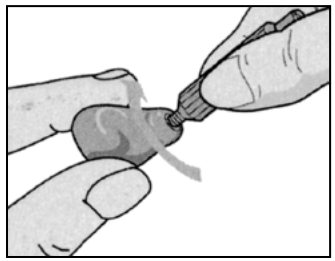
For changing HF4 wax guard (C), complete the following steps:

1. Brush the sound outlet area with the sound outlet pointed down.

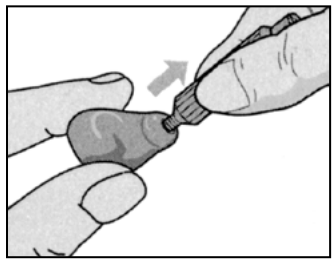


2. Insert the threaded end of the wax guard tool into the used wax guard (C), and rotate clockwise.

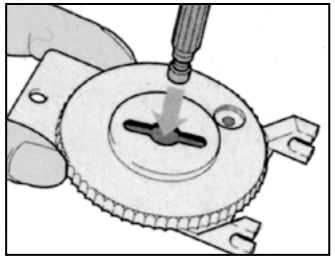


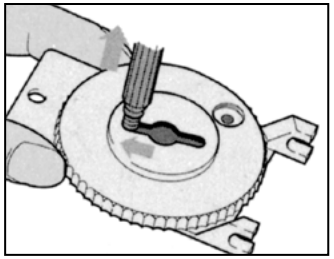


3. Gently pull until the used guard is removed.

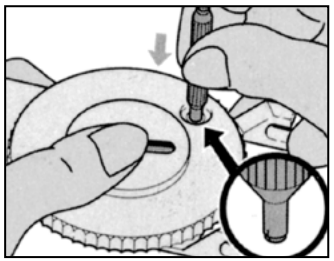


4. Discard the used guard in the slot located in the wax guard kit by pressing it into the center, sliding it to one end of the slot, and pull until the filter is discarded.

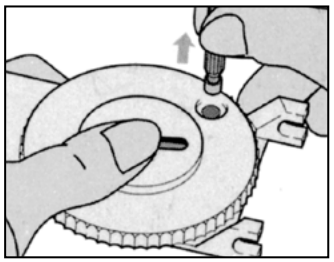




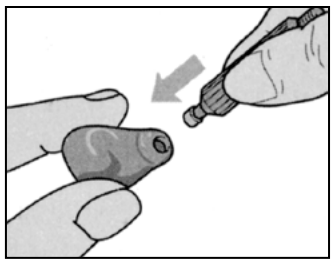
5. Flip the wax guard tool around, locate a new guard in the dial, and press the tip of the tool into the center of the dial.

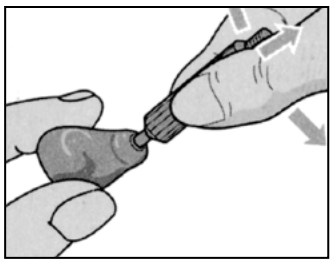


6. Gently pull the new guard out of the dial.



7. Press the new guard to the canal tip of the hearing aid. Move the tool gently side to side and pull it away from the hearing aid.



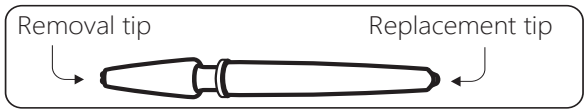


Microphone filters

Filters protect the hearing aid microphones. The microphone filters may become clogged. We recommend changing filters as advised by a hearing care professional.

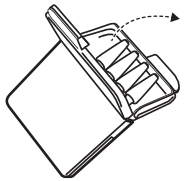


Use a **new tool** for **each** microphone.

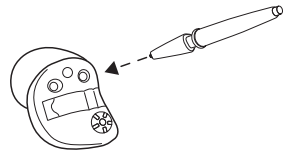


Remove the old filter

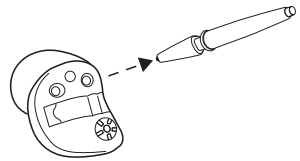
1. Take a new tool from the microphone filter case.



2. Insert the removal tip into the used filter.

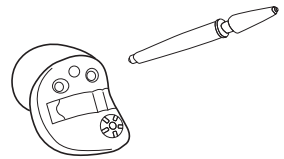


3. Pull the filter tool straight out.

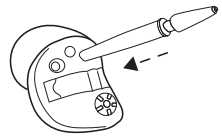


Insert the new filter

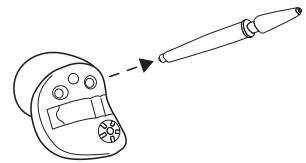
1. Take a new tool from the microphone filter case.



2. Insert the removal tip into the used filter.



3. Pull the filter tool straight out.



Beep/tone indicators

BEEP/TONE	INDICATION	ACTION REQUIRED
Ding, ding, ding, dong	Low battery	Change battery
Ding (5 or 10)	Hearing aid is starting up	After dings cease, hearing aid is turned on
Ding-ding, ding-ding, etc.	Hearing aid is in flight mode	Use in flight mode if desired, or open-close battery door (E) to exit flight mode
Ripple tone	Hearing aid is in streaming mode	Use with wireless accessory or press multi-function button to exit streaming mode

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Troubleshooting

SYMPTOM	CAUSE	POSSIBLE REMEDY
No sound	Battery door (E) not closed	Turn on by closing the battery door (E)
	Dead battery	Replace battery
	Battery door (E) will not close	Insert battery properly
	Blocked wax guard (C)	Replace wax guard (C) or consult your hearing care professional
Not loud enough	Blocked sound outlet (D)	Change wax guard (C) or consult your hearing professional
	Change in hearing, volume too low	Consult your hearing care professional
	Excessive ear wax	Clean sound outlet(D)/replace wax guard(C)/ consult your hearing care professional
Excessive whistling/ feedback	Incorrect placement in ear	Re-insert hearing aid carefully
	Excessive ear wax	Clean sound outlet(D)/replace wax guard(C)/ consult your hearing care professional
	If none of the above	Consult your hearing care professional

If there are any other problems not mentioned in this guide, please contact ReSound or your hearing care professional.

For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:

_____

_____

_____

_____

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Manufacturer according to FDA:

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403364100 Rev A 2025.12